

2021 WeSERV Dues Renewal FAQ Sheet

Here is a FAQ regarding renewal of WeSERV membership:

1. When and how will I receive my Renewal Dues Statement notice regarding my membership with WeSERV?

WeSERV no longer mails dues statements to members; we'll notify you via email, phone recordings, and text messages that your invoice is available for online payment. We also include dues information on our website under the Membership tab.

2. What is the deadline for paying my 2021 Membership Dues?

- Dues paid online between Monday, November 16, 2020 – Tuesday, December 15, 2020, will reflect a \$10 discount.
- The deadline for membership dues is Friday, January 1, 2021, at 11:59 p.m.
- However, we grant a grace period through Tuesday, January 19, 2021, at 11:59 p.m.
- On Wednesday, January 20, 2021, a \$60 late fee will be added to your dues statement.
- As of Wednesday, February 3, 2021, a \$45 reconnect fee will be added to your dues statement. Your membership status will change to a NON-MEMBER, and we'll notify the delinquent member's broker indicating non-payment of dues.
- Brokers and non-members will be inactivated on Wednesday, February 24, 2021, if they don't make their dues payments by Tuesday, February 23, 2021. ARMLS® access is in jeopardy of suspension for the ENTIRE office. **(This means regardless if one or most agents have paid their dues, just one remaining unpaid agent (or broker) can cause the entire office to lose ARMLS® access. The broker AND all agents must pay dues before Wednesday, February 24, 2021, to avoid interruption of services).**

3. I can't pay my dues in full; can I make payments?

Unfortunately, WeSERV is not able to accept partial payments; you must pay the full amount.

4. I'm considering moving out of the real estate industry to try something new. What should I do?

Simply follow the steps below:

- Due to a policy adopted by the WeSERV Board of Trustees, if you are NOT renewing your membership for 2021, you MUST notify the Association in writing before Friday, January 1, 2021.
- Place your real estate license in an inactive status. Contact ADRE at 602-771-7799 or online at <https://az.gov/webapp/dre/>.
- Your ARMLS® and Supra key services will be inactivated at that time.
- Contact the WeSERV Member Services department if you have any additional questions about inactivating your membership. You can also click the link to complete the WeSERV notice to sever membership form: <https://sevrar.wufoo.com/forms/krc4guy1rxldyr>



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5. What if I don't pay my 2021 Membership Dues by the deadline?

Please reference the dates below to avoid additional late reconnect and non-member assessment fees.

Dates to Remember

November: Dues invoices are available for online payment. We'll email members with online payment instructions. We will also be notifying members via phone and text messaging.

Monday, November 16, 2020 – Tuesday, December 15, 2020: Dues payments paid online will reflect a \$10 discount.

Friday, January 1, 2021: Dues invoices payable by Friday, January 1, 2021, by 11:59 p.m.

Friday, January 1, 2021, to Tuesday, January 19, 2021: We grant a grace period through Tuesday, January 19, 2021, at 11:59 p.m.

Wednesday, January 20, 2021: Dues invoices will now include a \$60 late fee.

Wednesday, February 3, 2021 – Tuesday, February 23, 2021: at this time, unpaid dues will change your membership status to a NON-MEMBER. A \$45 reconnect fee will be added to your dues payment.

Wednesday, February 24, 2021: For remaining unpaid dues (either by the REALTOR® or the Designated REALTOR®), the Designated REALTORS® membership is **INACTIVATED**, resulting in ARMLS® access suspension for the ENTIRE office. (This means regardless if one or most agents have paid their dues, just one remaining unpaid agent (or broker) can cause the entire office to lose ARMLS® access. The broker AND all agents must pay dues before Wednesday, February 24, 2021, to avoid interruption of services).



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